

Digital Innovation Strategist

Team	Digital
Salary	£36,085 per annum
You will report to:	Lead Digital Innovation Strategist
You will manage:	N/A

The Digital Innovation Strategist will support Stockport Homes Group's (SHG) digital transformation strategy and ongoing digital operations. In doing so, you will increase value for money on existing processes, resources, and IT systems by driving efficiency; as a Digital Innovation Strategist, you will assist with improving the digital customer journey; and you will contribute to wider strategic initiatives to transform the lives of our customers.

The Digital Innovation Strategist will play a critical role in producing digital solutions from carrying out initial discovery through to supporting the project into go live as part of a wider program of delivery. In this role you will work closely with Digital Developers and the wider business, from finding solutions to challenges from the Tech market and by creating new ideas across a wide variety of business functions to identifying opportunities for automation or integration. Contributing to rethinking the Business Enterprise Architecture, designing for the future. SHG's Digital Team delivers innovation using technologies such as Robotic Process Automation (UiPath), automating through AI engines, Microsoft PowerApps, and Microsoft PowerAutomate and conducting discovery in the wider technology market.

Your responsibilities will include:

- ✓ Creating, gathering, and validating requirements from stakeholders and sharing context with the development team to make sure requirements are understandable and unambiguous.
- ✓ Understand internal processes and system dependencies in collaboration with the development, Data and Tech teams.
- ✓ Manage digital projects end-to-end through their full life cycle, ensuring delivery by managing plans, risks and issues and dependencies escalating to Lead Innovation Strategist where necessary.
- ✓ Leading on designing automations and applications according to business requirements and technical limitations.
- ✓ Supporting/leading requirements sessions, stakeholder fact finding meetings, user observations and/ or other techniques to identify business needs or requirements with stakeholders of all levels.
- ✓ Researching & monitoring the wider market and digital product activity, to support the business in maintaining a competitive edge.
- ✓ Contributing technical expertise to wider strategic initiatives to aid decision making.
- ✓ Encouraging a continuous improvement and learning culture within the Digital Team, and in SHG generally.

About you:

- ✓ 1+ years' experience working in a product owner/development role, ideally in the public sector.
- ✓ 1+ years' Experience in digital ideation and solution design
- ✓ 1+ years' Experience working with the full software development life cycle from early discovery through to live support using Agile methodologies.
- ✓ Other related skillsets may be beneficial, including (but not limited to) IT support, systems management, data engineering, AI/ML, business analysis, UI/UX design, project management, etc.
- ✓ Strong problem-solving, analytical, and critical thinking skills.
- ✓ Takes the initiative and displays professional curiosity with the ability to work autonomously on assigned projects.
- ✓ Great communication skills, able to work effectively with technical and non-technical colleagues across a wide variety of functions.
- ✓ Open-minded, adaptable, and resilient.
- ✓ Methodical and pays close attention to details.

What we offer:

Pension

Access to a Social Housing Pension Scheme (SHPS).

Annual Leave

26 days, increasing to 28 days after 5 years' service.

Health Cash Plan

Claim back a proportion of your everyday healthcare and medical expenses.

Retail Discounts

Access to discounts providing savings on food and shopping.

Flexible Working

Flexible/Hybrid working, to ensure a healthy work life balance.

Work Pattern

Full Time
37 Hours

Core Values

Ambition

We have the ambition & courage to challenge; translating this into commercial success & brilliant outcomes for customers.

Social Responsibility

We always try to do the right thing; using our role as a service provider, employer & buyer to generate trust, build our communities & empower our people.

Passion

We have a passion for what we do; with positive, motivated & enthusiastic staff who enjoy their work.

Innovation

We are innovative in everything we do; with the agility, creativity & edge to keep defying expectations & delivering fresh & exciting things.

Respect

We treat each other with respect; supporting & inspiring one another & collaborating across teams & partnerships.

Excellence

We continually improve how we work; challenging the status quo, learning from what goes well & always being professional.